

Roll No.

23065

**M. Tech. 3rd Sem. (M. E.) (Manufacturing
& Automation) (General Elective-II)
Examination – December, 2014**

TOTAL QUALITY MGT.

Paper : 986/M-705-A(G)

Time : Three Hours]

[Maximum Marks : 100

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Attempt any *five* questions. All questions carry equal marks.

1. Give the name of five quality gurus and their views in TQM and also explain journey from inspection to TQM. 20
2. Give the classification of the TQM factors and also give interaction among these factors. 20

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